

# Agenda

## Day 1

7:00–8:00 a.m.	Registration Continental breakfast
8:00–8:30 a.m.	Welcome Workshop norms
8:30–9:45 a.m.	Transformational leadership Rational versus irrational change
9:45–10:00 a.m.	Break
10:00–11:30 a.m.	Critical skill 1: Communication
11:30 a.m.–1:00 p.m.	Lunch (on your own)
1:00–2:30 p.m.	Critical skill 2: Building trust
2:30–2:45 p.m.	Break
2:45–4:00 p.m.	Reflection and sharing Action planning

## Day 2

7:00–8:00 a.m.	Registration Continental breakfast
8:00–8:15 a.m.	Welcome Review of norms
8:15–9:45 a.m.	Critical skill 3: Capacity building
9:45–10:00 a.m.	Break
10:00–11:30 a.m.	Critical skill 4: Accountability
11:30 a.m.–1:00 p.m.	Lunch (on your own)
1:00–2:30 p.m.	Implications for practice Role play and skill development
2:30–2:45 p.m.	Break
2:45–4:00 p.m.	Reflection and sharing Action planning