

Figure 6.1: Success Tool—RASGO Roles and Responsibilities Chart

Instructions: Use the chart to determine roles and responsibilities for a planned improvement project. Refer to the definitions of each role as you think about the people to involve. You may list job titles or names.					
Task	Responsible People	Accountable People	Supporters	Guides	Observers

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Source: Adapted from Stolovitch, H. D., & Keeps, E. J. (Eds.). (1999). Handbook of human performance technology: Improving individual and organizational performance worldwide (2nd ed.). Jossey-Bass /Pfeiffer.