

Standard 10: Do and Avoid Chart

As you move through the standards for improvement, you will find things to do and things to avoid. After reading the effective and less effective practice examples and reflecting on them and the work of standard 10, complete the following do and avoid chart to help you record your thoughts about the work of this standard.

Instructions: Record what you plan to do and avoid. Consider the following questions.

1. How will you introduce your team to the processes introduced in this chapter?
2. How can you help your team develop a cohesive strategic focus on aligning implementation, innovation, and improvement?
3. Why are the stages of implementation important to review?
4. How can the implementation and sustainability checklist (see figure 10.1, page 193) help your team?
5. How will your team ensure that ownership of the work is transferred to other stakeholders who can sustain the work?
6. How can your team use the success case method to evaluate the work?
7. What other tools can you use to evaluate the work?
8. How can your team use the define, promise, deliver, and remind protocol to focus on the value you will create and keep others informed about your efforts?

Do	Avoid